

Terms and Conditions

TERMS

Net 30 days. FOB Mississauga, Ontario. Accounts unpaid after the due date are subject to a 2% per month finance charge until paid in full.

QUOTED PRICES

All quoted prices are subject to sales tax where applicable. Prices are subject to change without notice and all orders are subject to acceptance by DJO Canada.

DISCREPANCIES

Customer must notify DJO Canada within 30 days of receipt of any discrepancies in quantity, sizing or price. Please call Customer Service.

WARRANTY

DJO products have a limited warranty from the date of purchase against defect in materials and workmanship. Warranty Varies by specific products. Please contact Customer Service for additional information.

RETURN POLICY

Returns will not be accepted without DJO authorization and only within 6 months from the date of purchase. All returns are subject to a 15% restocking charge. Customer Service will assist you in obtaining a return authorization. Please have your original order or invoice information available for reference.

DJO Customer Service

866-866-5031
866-866-5032 - Fax
Canada.orders@djoglobal.com

DJO Account Receivable Department

866-866-5031
289-562-2995 - Fax
ar.can@djoglobal.com

Account Information Changes (Address, Phone#, Account Name):

Please provide written proof of change including your account# to **one of the following**

Email: Canada.orders@djoglobal.com

Fax: 866-866-5032

Mail the information to:

DJO Canada Inc.
6485 Kennedy Rd
Mississauga, ON
L5T 2W4